

August 3, 2020

Dear Friends and Family,

These continue to be unprecedented days for you and your loved one. Quarantine procedures have made visiting with your loved one challenging at best. We appreciate your patience and trust of The Baptist Home as we seek to keep your loved one and our caregivers safe and healthy.

As of today, TBH continues to have experienced no COVID-19 infections among our caregivers or residents. We are thankful for God's hand of protection over our ministry during these days, and appreciative of our caregivers who have gone the extra mile for months on end.

Because we have been able to keep our facilities COVID-19 free, we are allowed by the Missouri Department of Health and Senior Services (DHSS) to allow very limited re-openings of our facilities. The guidelines from DHSS are narrow but will allow some important connection with your loved ones. Below, please see our plan for a limited re-opening of our facilities.

Limited Reopening beginning July 6, 2020

Outdoor visits will be allowed by appointment only, Monday – Friday, 8:00AM – 4:00PM (Last appointment time will be 3:00 PM. This schedule is during times when we have ample staff on site to accommodate the visitation process. Window visits after hours or on weekends are still allowed and encouraged, but your loved one will not be able to go outside during those times.

- *A one-hour visit, **outdoors**, by up to two visitors with appropriate social distancing of six feet apart. We must limit the visits to one hour to allow time for other families to visit.*
- *While social distancing restrictions do not allow for any physical contact, like hugging, kissing, or handshakes, we do encourage safe methods of displaying affection like air hugs and blowing kisses. Any "breach" of social distancing restrictions will require the resident to be in 14-day quarantine for the protection of the other residents.*
- *We recommend bringing a white board with a dry erase marker to make communicating easier, especially if your loved one experiences any difficulty hearing.*
- *If visiting at a window, the window needs to remain closed.*
- *Gifts can be delivered through an approved entry by calling ahead and letting the staff know so they can be received and sanitized.*
- *All visitors must first check-in at the Administration Office and will be screened before being allowed for a visit. Screening will include:*
 - *Temperature checks*
 - *Ensuring all persons have a cloth face covering or facemask and use them correctly*
 - *A questionnaire about symptoms and potential exposure*
 - *Observation of any signs or symptoms*

In addition, visits will necessitate:

- *Proper hand hygiene (washing and sanitizing) before and after visit.*
- *You will be escorted to and from the visit area with your loved one.*
- *Visitation areas will be appropriately sanitized between each visit.*

To schedule your visit, please call the campus where your loved one resides, and our staff will do everything we can to accommodate your schedule. We do ask for your understanding as we reopen our campuses in as safe a process as possible. **As a courtesy to our residents, other families, and our caregivers, please be on time for your scheduled appointment. Arrive 10-15 minutes early**

to allow time for your screening process. If you are unable to keep your appointment, please notify us as soon as possible to allow other families the opportunity to schedule a visit.

Finally, please understand that lockdowns may still be ordered if someone related to The Baptist Home or its family of caregivers are suspected of or test positive for the coronavirus. Therefore, it is possible a scheduled visit will be cancelled or postponed.

As we reopen our campus, please be aware of the following restrictions regarding physician's visits and social gatherings.

Physician's Visits

At this time, we are asking residents to reschedule any routine or non-urgent medical appointments for a later date.

- For off-campus appointments that are deemed medically necessary by a physician, residents will be transported to and from the appointment by our caregivers. Family members that wish to accompany their loved one are asked to meet us at the appointment location. To ensure our caregivers understand and have firsthand knowledge of the physician's orders, our caregivers must be in the room for the appointment.
- You may attend the visit, but we ask you to wear a face mask during the visit. If the physician's office restricts visitors during the consultation, we ask that you wait in the lobby.
- We will be working with our medical providers to limit off-campus visits to only medically necessary treatments.

Social Gatherings

We discourage most off-campus visits and activities during this time. The Baptist Home will not be conducting any off-campus activities until further notice.

If a resident leaves our campus for a social/familial visit, we must require the following guidelines for readmission to our facilities for the health and safety of our other residents.

- Upon readmission, the resident will be placed in quarantine until two COVID-19 negative tests are received. The first test will be performed upon readmission. After five days, the second test will be administered. The resident must remain in quarantine while awaiting these test results.
- The resident and/or the family will be responsible for the cost of these tests.

We realize these visit restrictions and limitations on social/familial activities are a hardship upon your family. We are committed to the health and well-being of your loved one, and we ask that you bear with us during these moments as we seek to gradually re-open our campuses to you and your loved ones.

Most importantly, we ask that you continue to pray that God would protect The Home and pray with a spirit of genuine thanksgiving that God has honored our prayer up to this moment.

In His Service,



Dr. Rodney A. Harrison
President